



Saskatchewan Tourism Education Council

Service Best is an award-winning, internationally recognized workshop designed to assist frontline staff in the delivery of superior customer service.

This workshop will:

- demonstrate the difference between ordinary and outstanding service.
- show you how to identify and respond to customer needs.
- discuss best practices in service delivery from the customer's perspective.
- address three vital communication concepts and the importance of non-verbal communication.

Tourism Saskatchewan Member
\$89/person

Non-member
\$109/person

Group discounts are available upon request.
Minimum 16 participants required.

**Achieve 60 per cent or greater
frontline and management
participation in Service Best
and receive recognition in
our Business Recognition
program!**

Saskatchewan Tourism Education Council

Suite 102
202 Fourth Avenue North
Saskatoon, SK S7K 0K1
Phone: (306) 933-7947
Fax: (306) 933-6250
Toll Free: 1-800-331-1529
jinelle.dulle@sasktourism.com
www.stec.com