

*Tourism Professional
Recognition Dinner*



Celebrating Excellence

HOSTED BY THE
SASKATCHEWAN TOURISM EDUCATION COUNCIL

Welcome



Celebrating Excellence in 2010

17TH ANNUAL TOURISM PROFESSIONAL RECOGNITION DINNERS

SASKATOON

Monday, June 14, 2010
Radisson Hotel

REGINA

Wednesday, June 16, 2010
Delta Regina Hotel

Cocktails

5:30 p.m.

Dinner

6:30 p.m.

Presentations

8:00 p.m.

WE WOULD LIKE TO THANK THE FOLLOWING SPONSORS:



Greetings from the President/CEO



On behalf of Tourism Saskatchewan and the Saskatchewan Tourism Education Council (STEC), I extend warm greetings to each of you. To the dedicated individuals who have earned Professional Certification in a tourism occupation, I am delighted to offer heartfelt congratulations. It is a privilege to publicly acknowledge your accomplishments.

Tonight, we pay tribute to Saskatchewan businesses receiving Property Recognition for demonstrating best practices in supporting employee education and development. Bravo to these leaders in our industry!

In addition to recognizing committed tourism professionals and model businesses, the annual Professional Recognition Dinners provide an opportunity to reflect upon the exemplary work of the Saskatchewan Tourism Education Council and acknowledge STEC's supportive partners. We are grateful to those agencies and organizations that assist STEC in delivering valuable programs and training opportunities.

Again, I wish to acknowledge all of tonight's honourees. You are exceptional ambassadors for Saskatchewan.

A handwritten signature in black ink that reads "Lynda Haverstock". The signature is fluid and cursive.

Lynda Haverstock, C.M., S.O.M., Ph.D., LL.D.

Tourism Professionals



Tourism sector professionals are people who have recognized the value of lifelong learning and are motivated to pursue personal development. These individuals choose to challenge themselves to meet or exceed national *emerit* industry standards through Professional Certification. Many tourism professionals have attained certification in two, three or more different occupations. To date, about 3,500 people in Saskatchewan are nationally certified or enrolled in Professional Certification in at least one tourism occupation.

Professional development improves the skills and broadens the knowledge of tourism employees, leading to better service for guests, and making our province more pleasant and attractive for both residents and visitors. STEC and Tourism Saskatchewan are committed to working with our tourism sector to establish a training culture in an important provincial industry. Tourism generates over \$1.589 billion to our provincial economy each year. Over 54,500 Saskatchewan citizens (one in ten workers) are employed in tourism-related activities.

This tremendous growth, together with ongoing professional development, makes careers in tourism more rewarding than ever!

Introducing the Occupations

The following occupations are all those in which a tourism employee can attain nationally recognized *emerit* Professional Certification. They represent the broad spectrum of tourism careers available to people today. These definitions are based on those found in the National Occupational Standards, which were developed by the tourism sector.

BANQUET SERVER

A professional Banquet Server is someone who provides food and beverage service at a planned function.

BARTENDER

A professional Bartender is a frontline career that requires the knowledge and skills to professionally serve the public with alcoholic and non-alcoholic beverages. Bartenders maintain the integrity and professionalism of their establishment through service, product knowledge and excellent communication and listening skills.

Introducing the Occupations

CAMPGROUND OPERATOR

This is a senior management position for which the chief areas of responsibility are developing and managing all aspects of the campground in a safe and professional manner. Good Campground Operators accept the challenge of operating a small business in the tourism sector. They enjoy meeting and working with a variety of people and strive to exceed guest expectations. They like the outdoors and work long hours. They are practical and possess diverse skills.

EVENT COORDINATOR

An Event Coordinator is responsible for coordinating an event by creating and executing a detailed plan from established objectives and strategies, implementing policies and procedures and training, motivating and leading staff and volunteers.

EVENT MANAGER

The Event Manager is responsible for determining parameters, policies and procedures of an event, as well as planning, designing, producing and coordinating the event. The Manager develops and implements the marketing plan for an event and prepares financial, business and evaluative reports.

FOOD AND BEVERAGE MANAGER

Food and Beverage Managers direct, plan and control all aspects of food and beverage services in restaurants, dining rooms, hotels, resorts, convention centres, private clubs, institutions (e.g. military, hospitals), and similar organizations. Food and Beverage Managers require excellent sales and customer service skills, proven human resource management skills, and good communication and leadership skills. This position requires knowledge of the products, services, sector, industry and local area, as well as knowledge of relevant legislation and regulations.

FOOD AND BEVERAGE SERVER

A professional Food and Beverage Server is a sales and service attendant who provides food and beverage service using interpersonal skills, product knowledge and sales techniques to meet and exceed guest expectations.

FRESHWATER ANGLING GUIDE

A Freshwater Angling Guide is an environmentally conscious person who is paid to provide assistance and expertise in angling to others.

FRONT DESK AGENT

As a frontline representative of their hotel or motel, Front Desk Agents are responsible for the arrival and departure of guests. This occupation requires professionalism, a positive attitude and a willingness to aid guests at all times.

GUEST SERVICES ATTENDANT

A Guest Services Attendant is an individual who provides service to guests at the main door and in the lobby of an accommodation property. Duties include assisting guests' arrival and departure, handling and storing luggage, valet parking, and assisting other departments such as housekeeping, front desk, food and beverage, and security.

Introducing the Occupations

HERITAGE INTERPRETER

Heritage Interpreters are individuals who help others understand and appreciate cultural and natural heritage through the use of various communication processes designed to reveal meanings and relationships.

HOUSEKEEPING ROOM ATTENDANT

A Housekeeping Room Attendant promotes a positive image of the property and ensures the comfort of guests by paying attention to details of organization, cleanliness and presentation of guest areas and, in particular, guests' rooms.

HUNTING GUIDE

A Hunting Guide is an environmentally conscious person who possesses the skills needed to guide clients on a safe and enjoyable hunting experience.

LINE COOK

A Line Cook is an individual who, under supervision, engages in organizing, preparing, assembling and presenting hot and cold food to order.

RESERVATION SALES AGENT

A Reservation Sales Agent is a frontline professional who facilitates the promotion, sales and bookings of a company's products and services, communicates and works effectively with clients and other staff, handles office equipment and administrative duties effectively, and maintains professionalism at all times.

RETAIL SALES ASSOCIATE

A Retail Sales Associate represents a company by providing exceptional service and by selling products and services in order to meet customers' needs and wants.

SALES MANAGER

A Sales Manager is a professional who is responsible for selling products and/or services as identified in the sales and marketing plan of their organization.

SUPERVISOR

A tourism Supervisor works in an entry-level management position that reports to another level of management. People in this position are responsible for supervising others, directing customer service, and ensuring that an organization's policies and procedures are implemented.

TAXICAB AND LIMOUSINE DRIVER

This person drives passengers and/or goods to a destination. Taxicab and Limousine Drivers provide many important services to individuals and the community, from reporting fires, accidents and crime to assisting individuals in need. They are goodwill ambassadors and often the first contact for visitors to the area.

Introducing the Occupations

TOUR DIRECTOR

A Tour Director leads, accompanies and assists passengers on multi-day tours, manages arrangements and services, and provides relevant information and commentary.

TOUR GUIDE

Tour Guides are frontline professionals who lead, accompany or transport passengers, individuals or groups on tours and provide commentary about points of interest. They also ensure that itineraries are met and create a positive experience for passengers.

TOURISM REGION MANAGER

A Tourism Region Manager, reporting to a board of directors, is responsible for the marketing and administrative activities of a tourism region, including the coordination of membership services, visitor information services and product development.

TOURISM TRAINER

A Tourism Trainer assists in the development of skills, knowledge and attitudes through workshops or one-on-one training.

TOURISM VISITOR INFORMATION COUNSELLOR

The responsibilities of a Tourism Visitor Information Counsellor are to satisfy visitors' needs by answering questions and providing information in person, by phone or by mail in a professional manner. By creating a positive impression on the visitor, a counsellor contributes to the economic and social well-being of the local area, zone/region, province/territory and country.

TRAVEL COUNSELLOR

Travel Counsellors provide travel information to clients regarding destinations, transportation and accommodation options, as well as travel costs and tips regarding tourist attractions, foreign currency, customs, languages, and travel safety. This certification is offered in conjunction with the Canadian Institute of Travel Counsellors.

WINE SERVER

A Wine Server recommends and serves wine complementary to patrons' food orders, evaluates wine and distinguishes characteristics of wine, lists vintage years, develops extensive knowledge of wine production methods, discovers how to make effective wine recommendations that match customer tastes, and orders, maintains and stores wine inventory.

2010 Certification Honourees

CANDLE LAKE

CANDLE LAKE GOLF RESORT
Housekeeping Room Attendant
Mozor Tristor Tiña
Editha Lacson
Ailene Policarpio
Myrna Sanchez

DEBDEN

MORIN LAKE REGIONAL PARK
Campground Operator
Colleen Prosser

LLOYDMINSTER

BARR HERITAGE CULTURAL CENTRE
Heritage Interpreter
Rochelle Epp

MAPLE CREEK

CYPRESS PARK RESORT INN LTD.
Housekeeping Room Attendant
Anne Currah
Latisha Pahtayken
Verna Reynolds

THE ROCKIN' HORSE COOKHOUSE AND BAR
Bartender
Laurie Leigh

Food and Beverage Server
Laurie Leigh

MEADOW LAKE

MEADOW LAKE PROVINCIAL PARK
Campground Operator
Dean Cattell

MOOSE JAW

CASINO MOOSE JAW
Bartender
Kelly Hanson

FOOD AND BEVERAGE SERVER
Angela Daly
Kim Fayant

INDEPENDENT

Food and Beverage Server
Jahson Simoneau

PRAIRIE OASIS

Front Desk Agent
Laura Bergdahl
Linda Cragg
Monique Guillaume
Roberta Trumbley

TEMPLE GARDENS MINERAL SPA

Bartender
Chris German

Food and Beverage Server

Patricia Foote
Sharol Murdock
Crystal Tanner

Front Desk Agent

Rick Kantor
Sue MacKenzie
Anita Minter
Brad Moffat

Housekeeping Room Attendant

Lana Dyck
Joan Johnson
Teri Smith
Melissia Thomas

Reservations Sales Agent

Cari Regan

Tourism Supervisor

Tracy Mauch

Tourism Visitor Information Counsellor

Tammy Penner

WESTERN DEVELOPMENT MUSEUM, MOOSE JAW

Tourism Supervisor
Kathy Fitton

Tourism Visitor Information Counsellor

Jackie Hall
Jim Herrem
Shirley Stenko

NIPAWIN

NORTHERN GREENS RESORT
Front Desk Agent
Melissa Blackhurst

2010 Certification Honourees

Reservations Sales Agent

Melissa Blackhurst

NORTH BATTLEFORD

GOLD EAGLE CASINO

Bartender

Tiela Belanger

Kim Foulds

Shona Poitras

Angele Rose

Food and Beverage Server

Kim Foulds

Effrem Okemow

Shona Poitras

Angele Rose

GOLD EAGLE LODGE

Front Desk Agent

Tanya Kalyn

Reservations Sales Agent

Tanya Kalyn

Kelly Panton

Tourism Supervisor

Laura Zary

PORTA BELLA RESTAURANT

Food and Beverage Server

Michelle Armstrong

Amber Neufeldt

WESTERN DEVELOPMENT MUSEUM, NORTH BATTLEFORD

Event Coordinator

Cheryl Stewart

Tourism Retail Sales Associate

Joyce Smith

PRINCE ALBERT

COMFORT INN, PRINCE ALBERT

Front Desk Agent

Ysanne Harris

PRINCE ALBERT TOURISM

Tourism Supervisor

Donna Hordyski

SHANANIGAN'S RESTAURANT AND COFFEE SHOP

Food and Beverage Server

Ben Stanford

SUPER 8 MOTEL, PRINCE ALBERT

Front Desk Agent

Derek McGuin

Housekeeping Room Attendant

Amber Beeds

REGINA

BOSTON PIZZA

Bartender

Ryan Langeman

Food and Beverage Server

Ryan Langeman

CASINO REGINA

Food and Beverage Server

Gloria Bautista

Bonnie Cabaniss

Yi Dai

Angela Kennedy

Jillian Love

Marley Malbeuf

Amanda Missens

Joanne Papp

Jenna Radons

Jamie Reynolds

Chi Ming (Henry) Suen

Kyle Unique

Tourism Visitor Information Counsellor

Corey Anhorn

Caron Denomie

Sandra Langille

Chris Maier

Jasmin Sampang

Monica Steffl

CONEXUS ARTS CENTRE

Event Coordinator

Jackelyn Kuntz

DAYS INN

Front Desk Agent

Denie Burski

Stephanie Morlidge

2010 Certification Honourees

Reservations Sales Agent

Denie Burski
Stephanie Morlidge

DELTA REGINA

Housekeeping Room Attendant

Claudia Peterson

FARM CREDIT CANADA

Event Manager

Stacey Powell

INDEPENDENT

Bartender

Jonathon Carrier

INDEPENDENT

Food and Beverage Server

Jonathon Carrier

INDEPENDENT

Tour Guide

Bill Gardiner

INDEPENDENT

Tourism Visitor Information Counsellor

Desiree Samuelson

REGINA REGIONAL OPPORTUNITIES COMMISSION

Tourism Supervisor

Peggy Henderson

SASKATOON

CAVA SECRETA

Bartender

Samaya Katzman
Robert Peterson-Wakeman

Food and Beverage Server

Samaya Katzman

DAKOTA DUNES CASINO

Bartender

Gordon Coroy
Wendy Jim
Tania Jean Rediron
Darryl Usselman

Food and Beverage Server

Gordon Coroy
Wendy Jim
Ryan Nippi
Tania Jean Rediron
Darryl Usselman
Shawn Whitford
Lindsay Zorn

DELTA BESSBOROUGH HOTEL

Banquet Server

Teresita Castro

Front Desk Agent

Christina Fiss
Jennifer Guillaume
Kathryn Schultz

Guest Services Attendant

Daniel Roy

Housekeeping Room Attendant

Mandy Heibert
Jessica Weightman

HILTON GARDEN INN

Front Desk Agent

Chad Love
Ryan Sonen
Darren Welsh

Reservations Sales Agent

Chad Love
Ryan Sonen
Darren Welsh

INDEPENDENT

Bartender

Asini Wakos

INDEPENDENT

Front Desk Agent

Robert Campbell

INDEPENDENT

Reservations Sales Agent

Robert Campbell

INDEPENDENT

Reservations Sales Agent

Katie Diehl

2010 Certification Honourees

PRAIRIELAND PARK

Event Coordinator

Jennifer Draper

Janice Gerse

RADISSON HOTEL

Banquet Server

Irena Galczyk

Judi Huniak

Food and Beverage Manager

Michael Santer

Food and Beverage Server

Nicole Hingston

Front Desk Agent

Tyler Gray

Chris Kozak

Antonia Pfaff

Jared Rosin

Housekeeping Room Attendant

Marianne Roberts

SASKATCHEWAN APPRENTICESHIP AND TRADE CERTIFICATION COMMISSION

Bartender

Christopher Stubbs

Food and Beverage Server

Christopher Stubbs

SASKATOON INN

Front Desk Agent

Warren Epp

Tamara Rosaasen

Reservations Sales Agent

Warren Epp

Tamara Rosaasen

TOURISM SASKATOON

Event Coordinator

Tanya Callaway

TRAVELODGE HOTEL

Front Desk Agent

Brigitte Hall

Reservations Sales Agent

Amelia Nash

Sales Manager

Alan Hunter-Willis

Cari Onishenko

Tourism Supervisor

Carolyn Curle

TRUFFLES BISTRO

Bartender

Paulette D'Eon

Food and Beverage Server

Paulette D'Eon

WESTERN DEVELOPMENT MUSEUM, SASKATOON

Heritage Interpreter

Corinne Daelick

Tourism Supervisor

Janet Olsen

WESTERN DEVELOPMENT MUSEUM - CURATORIAL CENTRE, SASKATOON

Heritage Interpreter

Kristine Montgomery

Tourism Supervisor

Kristine Montgomery

SHELLBROOK

INDEPENDENT

Banquet Server

Jessie Burant

STURGEON LAKE

STURGEON LAKE FINE FOODS AND GAS BAR

Tourism Retail Sales Associate

Leon Ballantyne

Candace Daniels

Rebecca Daniels

Simone Felix

Keith (Ronald) Longjohn

Pam Longjohn

Junior Mirasty

Shannon Sanderson

Derrick Turner

2010 Certification Honourees

Tourism Supervisor

Candace Daniels
Christopher Ermine
Edward Ermine
Jonas Ermine
Elizabeth Felix
Glen Kingfisher

SWIFT CURRENT

HUSKY CAR AND TRUCK STOP

Line Cook

Wanda Paul
Tammy Kraus
Jennifer Wells

Tourism Retail Sales Associate

Tammy Kraus

Tourism Supervisor

Tammy Kraus

LIVING SKY CASINO

Bartender

Roman Lepine
Amy McLean
Dawn Stevenson

Food and Beverage Server

Roman Lepine
Amy McLean
Dawn Stevenson

WATROUS

INDEPENDENT

Food and Beverage Server

Delia Crittenden
June Ferguson
Laura Woiden

WEYBURN

NICKLE LAKE REGIONAL PARK

Campground Operator

Heather Hala

WOLLASTON LAKE

WOLLASTON LAKE LODGE

Freshwater Angling Guide

Brent Baranieski
Darin Otsuka
Stewart Schmidt
Mitchel Yonkman
Lyndon Zeleny

YORKTON

BOSTON PIZZA

Food and Beverage Server

Tara Lee Ewing

PAINTED HAND CASINO

Bartender

Rene Dennis
Carol MacLeod

Food and Beverage Server

Rene Dennis
Carol MacLeod
Lorna Morrison

WESTERN DEVELOPMENT MUSEUM, YORKTON

Event Coordinator

Susan Mandziuk

Heritage Interpreter

Carla Madsen

2010 Canadian Institute of Travel Counsellors

MOOSE JAW

CAA SASKATCHEWAN

Travel Counsellor

Catherine Ulmer

RCMP

Travel Counsellor

Catherine Chase

NORTH BATTLEFORD

CAA SASKATCHEWAN

Travel Counsellor

Marlene Gyarmati

Betty Leslie

REGINA

CAA SASKATCHEWAN

Travel Counsellor

Leanne Wiebe

Luana Wingert

Susan Wingert

SWIFT CURRENT

WW SMITH TRAVEL

Travel Counsellor

Ruth Wiebe

WEYBURN

CAA SASKATCHEWAN

Travel Counsellor

Lenore Evans

Kim Weatherald

2010 Journeyperson Honourees

MAPLE CREEK

THE ROCKIN HORSE COOKHOUSE AND BAR

Food and Beverage Person

Laurie Leigh

MOOSE JAW

TEMPLE GARDENS MINERAL SPA

Food and Beverage Person

Patricia Foote

Christopher German

Marie Seida-Ruthven

Guest Services Representative

Janice (Lee) Peeler

NORTH BATTLEFORD

GOLD EAGLE CASINO

Food and Beverage Person

Angele Rose

GOLD EAGLE LODGE

Guest Services Representative

Claudia Baptiste

REGINA

CASINO REGINA

Food and Beverage Person

Joanne Papp

DAYS INN

Guest Services Representative

Bianca Dutton

Kathleen Klein

TRAVELODGE REGINA

Guest Services Representative

Joseph Tancrede

2010 Journeyperson Honourees

SASKATOON

DAKOTA DUNES

Food and Beverage Person

Ryan Nippi

Darryl Usselman

HILTON GARDEN INN

Guest Services Representative

Chad Love

Ryan Sonen

Darren Welsh

INDEPENDENT

Guest Services Representative

Robert Campbell

INDEPENDENT

Food and Beverage Person

Kristen Dahlem

Vivyan Immelman

Asini Wakos

SASKATCHEWAN APPRENTICESHIP AND TRADE CERTIFICATION

COMMISSION

Food and Beverage Person

Christopher Stubbs

SASKATOON CLUB

Food and Beverage Person

Denise Lautner

SASKATOON INN

Guest Services Representative

Warren Epp

Tamara Rosaasen

SIAST KELSEY CAMPUS

Food and Beverage Person

Michael Van Grondelle

TRUFFLES BISTRO

Food and Beverage Person

Paulette D'Eon

YORKTON

PAINTED HAND CASINO

Food and Beverage Person

Rene Dennis

2010 Employer of Choice Honourees

DAYS INN, Regina

GOLD EAGLE LODGE, North Battleford

PRAIRIELAND PARK, Saskatoon

RADISSON HOTEL, Saskatoon

2010 Property Recognition



Education and training opportunities for frontline staff are key to the success of Saskatchewan's tourism sector. In order for individuals to achieve their goals for personal development, employer support and encouragement are critical. Businesses that are dedicated to staff training and development deserve recognition for their commitment to best-practices and for the positive role that they play in Saskatchewan's tourism sector.

The tourism sector acknowledges these Saskatchewan businesses for their commitment to staff development through *emerit* National Occupational Standards and Professional Certification. Properties achieving a high level of achievement – at least 60 per cent of staff certified and/or 80 per cent enrolled – in nationally recognized professional certification over the past year are:

BATTLEFORDS TOURISM

BIG SKY OUTFITTING, *Cutknife*

BLACKMUR'S ATHABASCA FISHING LODGES,

Athabasca Lake

CASINO MOOSE JAW, CASINO SERVICES

CASINO REGINA

CNT MANAGEMENT GROUP, *Regina*

CORONACH TOURISM

GREENWATER & MAREAN LAKE OUTFITTERS,

Marean Lake

K & P OUTFITTERS, *Kyle*

LAWSON CREEK OUTFITTERS, *Porcupine Plain*

LIVING SKIES DMC, *Saskatoon*

NORTHERN TOURISM REGION INC.

REDWILLOW OUTFITTING, *Carrot River*

SASKATCHEWAN EAST CENTRAL TOURISM REGION

SASKATCHEWAN SOUTH EAST TOURISM ASSOCIATION

SASKATCHEWAN SOUTHWEST TOURISM ASSOCIATION

SASKATCHEWAN WEST CENTRAL TOURISM REGION

SASKATOON FOLKFEST

SCOTT LAKE LODGE, *Scott Lake*

SASKATCHEWAN TOURISM EDUCATION COUNCIL,

Saskatoon

TOURISM SASKATCHEWAN, *Saskatoon/Regina*

UNIGLOBE CAREFREE TRAVEL GROUP, *Saskatoon*

WESTERN DEVELOPMENT MUSEUM, *North Battleford*

WESTERN DEVELOPMENT MUSEUM, *Moose Jaw*

WESTERN DEVELOPMENT MUSEUM, EDUCATION AND

VOLUNTEER DEPARTMENT, *Saskatoon*

WESTERN DEVELOPMENT MUSEUM, MARKETING

DEPARTMENT, *Saskatoon*

WESTERN DEVELOPMENT MUSEUM, *Yorkton*

WHEELER RIVER LODGE LTD.

WOLLASTON LAKE LODGE

2010 Service Best Recognition

Over the past year, numerous businesses and organizations in Saskatchewan have worked to meet and exceed customers' expectations by providing employees and managers with *Service Best* training:

ADAM LECLAIRE PHOTOGRAPHY, *Saskatoon*

BLUE IRIS INN, *Saskatoon*

CAPITAL CABS 2000, *Regina*

CLARK'S INTERIORS, *Saskatoon*

CNT MANAGEMENT GROUP, *Regina*

FORT BATTLEFORD NATIONAL HISTORIC SITE

GIENI'S FAMILY RESTAURANT, *Nipawin*

GOLD EAGLE LODGE, *North Battleford*

GOVERNMENT HOUSE, *Regina*

HARBOUR VIEW BED & BREAKFAST, *Weyburn*

HEAD FOR THE HILLS, *Redvers*

HUSKY CAR & TRUCK STOP, *Swift Current*

LIVING SKY CASINO, *Swift Current*

MACKLIN CREDIT UNION

MURRAY'S STORE, *Redvers*

PHARMASAVE 404, *Redvers*

PRAIRIELAND PARK, *Saskatoon*

RCMP HERITAGE CENTRE, *Regina*

REDVERS ACTIVITY CENTRE

REDVERS AG & SUPPLY

REDVERS AGENCIES

REDWILLOW OUTFITTING, *Carrot River*

SASKATCHEWAN SOUTH EAST ENTERPRISE REGION,
Estevan

SASKATCHEWAN TOURISM EDUCATION COUNCIL

SPECTRA CREDIT UNION, *Redvers*

SYLVESTRE'S BED & BREAKFAST, *Redvers*

TOURISM SASKATCHEWAN

WESTERN DEVELOPMENT MUSEUM, *North Battleford*

WESTERN DEVELOPMENT MUSEUM, *Yorkton*

Ambassador Award Winners

Tourism Ambassador Awards are presented annually to outstanding certified tourism professionals in Saskatchewan. These award winners will be revealed at the dinners.

Bianca Dutton, *ACCOMMODATION, DAYS INN, Regina*

Brad Muir, *RECREATION AND ENTERTAINMENT, SUNDOGS*

EXCURSIONS AND SUNDOGS SLED EXCURSIONS,

Waskesiu

Colleen Lorenzen, *TRAVEL SERVICES, UNIGLOBE*

TRAVEL, Saskatoon

Samaya Katzman, *FOOD AND BEVERAGE SERVICES,*

CAVA SECRETA, Saskatoon



CANADIAN TOURISM
HUMAN RESOURCE
COUNCIL

CONSEIL CANADIEN DES
RESSOURCES HUMAINES
EN TOURISME

*Congratulations
and best wishes to
all 2010 honourees!*



www.emerit.ca

emerit is a trade-mark of the Canadian Tourism Human Resource Council.